



UKRLP UK Register
of Learning
Providers

The Parking Academy



WAMITAB: Qualifications for Parking

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Industry and Ofqual recognised Qualifications:

- ▶ WAMITAB Level 2 Award for Parking Enforcement Officers
- ▶ WAMITAB Level 3 Award in Notice Processing



ABOUT WAMITAB



- ▶ Awarding organisation
- ▶ Charity
- ▶ Qualifications:
 - ▶ Facilities Management
 - ▶ Waste and recycling
 - ▶ Cleaning & Street Cleansing
 - ▶ Parking Enforcement

- ▶ Over 70 UK-wide quality assured training centres



The Parking Academy

Qualifications and Content:

Level 2 for Parking Enforcement officers

- ▶ Unit 1:
- ▶ Conflict Management
 - ▶ Designed to help safeguard our officers
 - ▶ ENABLE officers to:
 - ▶ identify potential violent situations (reading body language)
 - ▶ defuse aggression before it escalates to violence
 - ▶ plan for and escape violent situations



Qualifications and Content:

Level 2 for Parking Enforcement officers

- ▶ Unit 2
- ▶ Roles & Responsibilities of Enforcement Officers
 - ▶ Designed to teach
 - ▶ Legislation
 - ▶ Contract Law
 - ▶ Tort of Trespass
 - ▶ Rights & Responsibilities of Landowners
 - ▶ Accuracy in issuing a PCN
 - ▶ Reasons for issuing a PCN
 - ▶ Evidence to be collected
 - ▶ Recording vehicle information correctly
 - ▶ Working Practices
 - ▶ Equality & Diversity
 - ▶ Positive public image
 - ▶ Customer service



Qualifications and Content:

Level 2 for Parking Enforcement officers

- ▶ Level 2 Assessment Method:
 - ▶ Online Multiple Choice Exam.



Qualifications and Content:

Level 2 for Parking Enforcement officers

▶ Example Question:

1. On what type of land may Landowners and Operators issue Parking Charge Notices?
 - a. A highway maintainable at the public expense
 - b. A parking place which is provided or controlled by a traffic authority
 - c. A car park where byelaws are in effect
 - d. A car park which is owned by a Local Authority



Qualifications and Content:

Level 3 in Notice Processing

- ▶ Unit 1
- ▶ Introduction to Notice Processing and Information Management
 - ▶ Designed to teach
 - ▶ Foundation knowledge about the parking industry
 - ▶ Legislation affecting the role:
 - ▶ DPA
 - ▶ FoI
 - ▶ Equality & Diversity
 - ▶ Practical knowledge
 - ▶ Correspondence and payment handling
 - ▶ Quality checks and audits



Qualifications and Content:

Level 3 in Notice Processing

- ▶ Unit 2
- ▶ Processing Requirements for Private Land Enforcement
 - ▶ Covers (in depth)
 - ▶ Legislation affecting the role:
 - ▶ Contract Law
 - ▶ Tort of Trespass
 - ▶ Equality & Diversity
 - ▶ Protection of Freedoms Act 2012
 - ▶ Practical knowledge
 - ▶ PCN Lifecycle
 - ▶ Documents & contents (PCN, NTK, etc)
 - ▶ Responding to appeals
 - ▶ Independent Appeals processes



Qualifications and Content:

Level 2 for Parking
Enforcement officers

- ▶ Level 3 Assessment Method:
 - ▶ Assignments
 - ▶ Assessment by qualified assessor



Summary

- ▶ Qualifications to promote professionalism in our industry
- ▶ Enable and empower our workforce
- ▶ Improve public perception

Contact WAMITAB for your nearest Training Centre



Questions

Thank you for your time,

Louis Ellis



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