



## Notes of the Parking Scotland Group Meeting

Held on: 14 May 2015

At: Committee Room 1, 14 City Square, Dundee, DD1 3BG

Item	
<b>1.</b>	<b>Welcome &amp; Introduction – Gavin Brown, Chair</b>
	<p>Gavin welcomed all attendees to the Parking Scotland Group Meeting.</p> <p>Apologies received: David Oxlee - Excel Parking Services Tom Porteous- Parkeon Diane MacDougall - City of Edinburgh Council</p> <p>Opening of meeting and formal thank you to Dundee City Council for hosting the event.</p> <p>Thanks given to the BPA on behalf of Parking Scotland for their assistance and guidance in developing the new Parking Scotland Logo.</p> <p>Introduction of the Parking Scotland “Dream Team” Gavin Brown – Chair Michael Brady – Vice Chair Heather Grieve – Secretary</p> <p>Michael Brady announced that he is stepping down as Vice Chair of the group, thanked all for their support and discussed how proud he is to have been part of the Parking Scotland brand, which is believed will show that we have our own identity when addressing Scottish Government.</p> <p>Gavin Brown also thanked Michael for his time and will welcome nominations for a replacement, which will be voted for at the Parking Scotland Autumn Meeting &amp; Exhibition in September. Any interested parties can nominate themselves or a colleague by emailing Jane Hack. <a href="mailto:jane.h@britishparking.co.uk">jane.h@britishparking.co.uk</a></p>
<b>2.</b>	<b>Welcome from the BPA President – Ashley Bijster</b>
	<p>It has been an interesting year for the parking industry with more focus in moving away from issuing tickets and more focus on compliance. I am delighted to be here in Dundee – great agenda for today, and after lunch we have an interesting debate which I am hoping we can all get involved with.</p>
<b>3.</b>	<b>BPA &amp; General Parking Updates - Jane Hack, Chief Operating Officer</b>
	<p>Governance Update: Grahame Rose – Director of BPA</p> <p>Council of Representatives: Karen Naylor – LA representative Paul Kyle – Chair of South West Stacey Chaplin – Chair of Yorkshire &amp; Humber</p>

Tito Ponzetta – Retail & Leisure Representative  
David Lewham – Durham City Council – Chair of North East Group

Park Mark – Launch of new brand guidelines and workshops to assist award holders in promoting the scheme – 1 in 4 of all UK car parks now have the Park Mark award

Know you Parking Rights campaign – launched in November 2014, with the provision of a comprehensive and trusted source to help consumers understand the difference between Local Authority & Private Parking. Any anomalies that you may spot whilst reading through should be highlighted to the BPA team - [www.knowyourparkingrights.org](http://www.knowyourparkingrights.org)

BPA continue to influencing government organisations on various items such as:

Royal Mint – Spec £1 coin

BoE – Spec for £5 & £10 notes

Healthcare Travel Costs Scheme (Wales) & Welsh Transport Plan

Media & Public Affairs:

Liaison with Century Films in relation to new series of Parking Mad – BPA are working with producers to enable a fair showing of the Parking industry

2015 Events Update:

ParkeX/Traffex took place at Birmingham NEC 21<sup>st</sup> – 23<sup>rd</sup> April. Coventry will be 2016 venue.

AGM and Presidents reception - 29<sup>th</sup> June 2015

Annual Conference – Central Hall Westminster - 6<sup>th</sup> October 2015

Members Dinner – Drapers Hall - 2<sup>nd</sup> December 2015

Court Cases & Appeals:

Lobbying for Keeper liability and a single appeals service for parking on private land in Scotland and Northern Ireland

Over 60,000 appeals have been heard by POPLA

49% in favour of motorist

Contract with London Councils ends of 30<sup>th</sup> September – moving to Ombudsman Services a dispute resolution company

Parking Eye V Beavis case – was ruled in favour of Parking Eye

Lastly – If you visit the BPA website you have a blog which is growing in popularity, in August in response to a daily mail article it received over 7K views which shows a good level of interest....please visit the BPA new website launching soon

Jane announced that she is stepping down as Chief Operating officer but will be continuing as Company Secretary, the new appointed Chief Operating Officer is Andrew Pester and he will be present at the Autumn Exhibition & Seminar.

Gavin Brown on behalf of Parking Scotland members – thanked Jane for her time and efforts over the years.

Council Representatives are moving forward and our views are being heard at higher levels and the BPA do a lot of lobbying on our behalf and Local Authorities should become more involved in this lobbying and looking to the BPA to support when lobbying Scottish Government.

4.	<b>Scottish Parking Policy Matters - James Simpson, Policy Officer, Transport Scotland</b>
	<p>Parking Policy Update</p> <p>DPE – October 2014 – 14 authorities with DPE – 18 have not, no current applications at the minute</p> <ul style="list-style-type: none"> <li>• Led by Roads Collaboration Programme – overview given</li> <li>• Conclusions suggest limited DPE appetite from those who do not have DPE, financial is the barrier even when looking at DPE collaboration – issues may be limited</li> <li>• Interest from several</li> </ul> <p>DPE application process – summarise application process available on Transport Scotland Website – summary on process given</p> <p>Parking on Private Land – summarised points</p> <ul style="list-style-type: none"> <li>• Citizens Advice Scotland report</li> <li>• Tackling unfair practices</li> <li>• BPA have a key role</li> </ul> <p>Other Work –</p> <ul style="list-style-type: none"> <li>• DPPP and DPPB (Parking Places &amp; Parking Badges)</li> <li>• Responsible Parking Bill</li> <li>• Scottish Parking Appeals Service</li> <li>• Continued Parking Scotland engagement</li> </ul> <p>Click <a href="#">here</a> to view the presentation slides.</p> <p>James Simpson – is moving on from Transport Scotland to Welfare Policy – the Transport Scotland team will move forward and be able to help any queries 0141 272 7345</p> <p>Gavin Brown on behalf of the Parking Scotland members – thanked James for all his help in the whole DPE process across all Local Authorities and wished him well in his new role.</p> <p><b>Collaboration</b> – Gavin Brown summarised the emphasis on collaboration between Local Authorities and the economies of scale which could be achieved, welcomed any enquiries into the details of what could be offered via the City of Edinburgh Council and NSL contract  <a href="mailto:gavin.brown@edinburgh.gov.uk">gavin.brown@edinburgh.gov.uk</a>  <a href="mailto:heather.grieve@nsl.co.uk">heather.grieve@nsl.co.uk</a></p>
5.	<b>Alternate Dispute Resolution – Tom Porter, BPA</b>
	<ul style="list-style-type: none"> <li>• New directive issued in 2013</li> <li>• Aimed at consumer protection &amp; services</li> <li>• Will impact on any consumer service provider</li> <li>• Directive advised you must have alternative dispute resolution in place</li> <li>• 2013 – directive issued UK wide, consultation took place <ul style="list-style-type: none"> <li>○ EU Directive must be complied with</li> <li>○ Alternative Dispute Resolution Service is Obligatory but not Mandatory You have to have in place, but don't need to use it If used can withdraw at any time, either company or user</li> </ul> </li> <li>• 17 different Dispute Resolution Service companies</li> <li>• BPA/POPLA any ADR needs to be certified, awaiting from DVLA to find out how POPLA can be certified, including any changes and costs required to certify ADR</li> <li>• Scotland – no appeals service as yet</li> <li>• ADR Directive is effective from June/July 2015</li> <li>• Could maintain POPLA and sign up to ADR for operators – whilst 2 schemes would be</li> </ul>

	<p>confusing we would still make POPLA mandatory to improve standards &amp; service for end consumer</p> <p>Q: How does this impact SPAS?</p> <p>A: Unsure at the moment, but it is presumed will not impact</p> <p>Q: When is legislation coming in?</p> <p>A: No confirmed date as yet– hopefully will become clearer this summer</p> <p>Stuart Hay – Living Streets – Apologies offered</p>
<b>6.</b>	<b>The Responsible Parking Bill - Jane Horsburgh, Policy Manager, Guide Dogs for the Blind</b>
	<ul style="list-style-type: none"> <li>• Responsible Parking Alliance have been working toward on trying to stop inconsiderate parking which affects people with disability</li> <li>• RPA are aware of the effects of inconsiderate parking on people, forcing pedestrian traffic onto roads – creating H&amp;S hazards for both motorist &amp; pedestrian alike</li> <li>• Edinburgh example – MS sufferer has a canine partner and was taking dog for a walk and let the dog off, the pathway was blocked, the dog returned and she was blocked in due to inconsiderate parking – 45 minutes stuck on the pavement</li> <li>• There is a confusing mix of legislating when it comes to pavement parking – highway code says should not, illegal to drive on pavement, cannot wilfully obstruct a pavement, cannot cause unnecessary obstruction</li> <li>• LA can put TRO at drop kerbs with a cost for line &amp; signs</li> <li>• Lack of clarity unhelpful to drivers, pedestrian &amp; enforcement</li> <li>• In 1974 the RTA had provision for ban on pavement deferred in 1979 spoken about in 80’s and repealed in 1991 – has been around for a long time</li> <li>• London – took it through a different act in 1974 has been working since</li> <li>• 2010 – Ross Finney pick up and consulted publically an enabling bill to allow LA to bring in TROs – 83% of respondents want to tackle this as an issue – but LA cost mentioned</li> <li>• 2011 – Joe Fitzpatrick took on the comments from public consultation and proposed was to stop pavement parking unless it was deemed appropriate in certain situations, banning parking at drop kerbs, banning double parking. His proposal mirrored that in London, when this went to public consultation it received 414 responses, 95% were in favour of tackling the problem.</li> <li>• Sandra White has now taken over supporting bringing a bill in for scrutiny, and is on the cuff of submitting the bill by the end of June</li> <li>• The bill has been renamed from Responsible Bill to the Footway Parking and Responsible Parking Bill applicable to all public roads, prohibit parking on footways with certain exceptions</li> <li>• Enforcement will be as if a TRO in place with the flexibility for LA to make exempt areas where necessary</li> <li>• Driver education is required</li> </ul>
<b>7.</b>	<b>Parking and Mobility What Next - Ashley Bjister, BPA President</b>
	<p>Short video clip shown – BMWi</p> <p>Questions posed to the groups which were discussed as a whole:</p> <p>How far away we are from providing complete and positive “customer journeys” where searching for/queuing to get parked becomes a rarity? And what do we need to do to get there? Do you know of any examples of pioneering work in this area from the UK or Europe which could be emulated? What are the barriers to achieving the complete customer journey?</p>

- Bay Sensors, being used but already could be outdated due to new cars having SIMs
- Belief that positive customer journeys almost there, developments ongoing across Europe & UK
- To get there it needs investment, in both technology & customer beliefs that it can work
- 1 stop shop APP, there are so many APPs which could put customers off
- It is harder to control on street than off street
- Barriers – reluctance of people to change and use APPs

How do you see parking as part of the smart city concept? And it's role in inter-connected journeys? How might parking operators respond to a reduction in cars in town and city centres – does this present any opportunities as well as the obvious threats

- Availability of Spaces – Apps / Enforcement Opportunities by tapping into Apps
- EV chargers availability
- Smart integrated ticketing – car/bus/train/tram etc.
- Sounds liberating – questions need to be asked on how this integrates into society (school children being sent to school in driverless cars causing further congestion)
- Government taxation interest

Do we have an opportunity as mobility and technology changes and develops to re envisage what the parking sector represents and re-focus on enabling mobility rather than being perceived to restrict/enforce?

- 1 App linked into everything (GIS looking up restrictions gives you options)
- Great if in big city with 3G/4G wireless network this would not work in smaller communities
- Technology – only is users comfortable to use – great for those who can
- Phone signals can be a problem for cashless parking
- Variable message signs indicating spaces available etc.
- Apps could offer suspensions/dispensations etc.

How do you see parking operators having a role in enabling autonomous vehicle operations and car clubs? What are your expectations/perceptions in terms of demand for electric vehicle charging points now? Is the parking sector keeping up with the increase in ownership of electric and hybrid vehicles?

- There are car clubs & Dundee, Glasgow, Edinburgh, small rural areas
- Work well, organised locally as opposed from global so could again be cashed on
- Private Operators indicated only have car parks etc.
- Restricted as must be a return journey
- Scot Gov have given grants for charging points
- Mainly in car parks, but some cities have them on street demand is low but increasing slowly
- Downside is complaint from non EV users that those bays lie empty when space demand is high
- Local authorities are starting to run EV
- Depends on geographical spread of authority
- Perception is the same for members of public

Urban Mobility and future of parking group has been set up has met once and due to meet again soon and therefore more will come out.

<b>8.</b>	<b>Parking Scotland Exhibition – Dewars Centre Perth – 9th September 2015</b>
	<p>Event is growing year on year. Most parking professionals’ diaries feature this event. We need to discuss topics which affect us. Gavin Brown invited suggestions as to topics for discussions:</p> <ol style="list-style-type: none"> <li>1. Ask Minister to open the event</li> <li>2. Follow up on Responsible Parking Bill (Sandra White(Minister) and/or Stuart Feeny)</li> <li>3. Traffic Management Act and Collaboration (Peter Lowe, RTA) this to include invitation to Northern Ireland Authorities</li> <li>4. Community Trusts taking on own affairs include shared services.</li> <li>5. VOSA – update on Scottish Tribunal Services (DVSA etc.)</li> <li>6. Traffic Sign Regulation General Directions – implications for controlled parking zones etc. (Simon Morgan)</li> <li>7. Private land issues - new technologies and appeals. ADR Update.</li> </ol>
<b>9.</b>	<b>Any Other Business &amp; Close of Meeting</b>
	<p>Gavin Brown extended thanks to all and it was felt it was another successful day – extended further thanks to Dundee City Council for hosting, and reminder that nominations to replace Michael Brady as Vice Chair should be sent to Jane Hack for voting in September. jane.h@britishparking.co.uk</p>