



## Notes of the BPA Midlands Regional Group Meeting

Held on: 19.11.2015

At: Wychavon District Council, Civic Centre, Queen Elizabeth Drive, Pershore, WR10 1PT

### ITEM 1 – Welcome, introductions, apologies and notes from previous meeting.

- No apologies
- Welcome from BPA President Phil Hammer.
- Thanks to Christine Baxter for providing the venue.
- Discussion around the £1.00 coin and changes to pay machines.
- Discussion about rebranding of WAMITAB qualification.

### ITEM 2 – BPA Updates

- Safer Parking Scheme Update – [download presentation](#)
- BPA Update – [download presentation](#)
- **Paul Kyte gave Enforcement update:**
- The BPA responded to the Ministry of Justice's (MoJ) consultation on the 12 month review of the Taking Control of Goods Act in July 2015. To read this response please see the BPA [website](#).
- The BPA attended a meeting at the Ministry of Justice in Autumn 2015 to discuss the TCE Act and the 12 month review.
- The meeting was held to gain feedback from Local Authorities on the review and develop an understanding of some of the questions raised in responses to the review.
- The MoJ are still developing what to put in the review.

### Item 3 – Understanding your customer presentation

- Introduced by Stacy Chaplin, BPA council of representatives, conducted by Jason Barbour Logic.

### Item 4 – The BPA communications strategy

- This was removed from the agenda as there had been a discussion earlier in the meeting about the new website progress and the teething problems. Certain members had not received details of the meeting and could not view the venue. Fiona South had taken feedback notes to action.

### Item 5 – Presentation from David Jones

- Parking Technology and the complete customer Journey
- For further information contact [david.jones@xerox.com](mailto:david.jones@xerox.com)

### 6 – AOB

- Enforcement update by Paul Kyte to be added to Agenda
- Next meeting 5<sup>th</sup> May Sandwell Farm Park