



## Notes of the South West Group Meeting

Held on: 23<sup>rd</sup> November 2016

At: Council Chamber, Taunton Deane Borough Council, The Deane House, Belvedere Road,  
Taunton, Somerset TA1 1HE

1.	<p><b>Welcome, apologies and Notes of Previous Meeting</b></p> <ul style="list-style-type: none"> <li>• Paul Kyte introduced the meeting, thanked the organisers and read out the apologies from Ian Gamble (Newlyn PLC) &amp; David Bunting (Bristol City Council).</li> <li>• It was noted that attendance at the Parking Manager's meeting first thing in the morning was particularly low, which is unusual for this group. The intention is to continue to have a Local Authorities only session as part of the day but it was agreed to move this to the end of the full meeting to avoid too early a start time &amp; allow for travel. This rescheduling will be introduced at the next meeting.</li> <li>• No matters raised from minutes from last meeting</li> </ul> <p>Signed in Attendees : Steve Brown (BPA President), Ali Tooze (BPA), Chas Cannon (BPA), Paul Kyte (Bristow &amp; Sutor), Simon Lee (Teignbridge District Council), Adrian Lardner (Bristow &amp; Sutor), Paul Abbott (NSL), Steve Parish (NSL), Tonya Short (Teignbridge District Council), Steven Garratt (Premier Park Ltd), Chris Heddle (Newpark Security T/A Newpark Solutions), Mike James (Bristol City Council), Jared Cockings (Excel Civil Enforcement Ltd), Jim Daniels (Gloucestershire County Council), Emily Talbot (MIL Collections), Richard Allen (Bemrose Booth Paragon) Tracey-Ann Biss (Taunton Deane Borough Council and West Somerset Council), Lesley Ireton (Taunton Deane Borough Council and West Somerset Council).</p>
2.	<p><b>Welcome from the BPA President</b></p> <p>Steve Brown introduced himself; he has been attending regional meetings to get feedback on the main issues facing the parking industry. Steve will be taking these to Patrick Troy (CEO), they are the following;</p> <ul style="list-style-type: none"> <li>• DVLA and inaccuracies for the data, not enough progress is being made and wants to start gathering examples of issues that are being faced.</li> <li>• MOJ; witness statements, methods used to stall payments</li> <li>• DCLG statement update is likely to be in Spring.</li> </ul> <p>Currently up 72 different BPA meetings/events taking place each year, look at the idea of changing the structure to better serve members. Would like feedback on current membership pricing structure for the BPA and pricing based on turn over? Members were encouraged to write directly and in confidence to Steve about any membership or other matters of concern to <a href="mailto:president@britishparking.co.uk">president@britishparking.co.uk</a></p>
3.1	<p><b>BPA Updates</b></p> <p>Ali went through membership engagement within the BPA, because of this there has been an Officer team restructure with several new appointments made. There will also be other up coming vacancies for roles on the BPA's council and board, please contact Nick Teasdale, <a href="mailto:nick.t@britishparking.co.uk">nick.t@britishparking.co.uk</a> if you are interested in finding out more about how to get involved with the work of the Association. POPLA appeals are currently averaging 30/60 in favour of the motorist..</p> <p>Ali has asked for fundraising ideas for the SW Regional group and feedback on the idea of CPD at Regional meetings?</p> <ul style="list-style-type: none"> <li>• Do you have any feedback on the new £5 note? <a href="mailto:consultants@britishparking.co.uk">consultants@britishparking.co.uk</a></li> <li>• The BPA wants to hear from you on how membership services can be developed and improved to serve you better <a href="mailto:membership@britishparking.co.uk">membership@britishparking.co.uk</a></li> </ul> <p>A copy of the full update presentation is attached with these notes.</p>
3.2	<p><b>Marie Curie Presentation by Julie Kemp (Marie Curie)</b></p> <p>The BPA's charity is Marie Curie the presentation showed how to get involved and fundraising ideas. <a href="https://www.mariecurie.org.uk/get-involved">https://www.mariecurie.org.uk/get-involved</a> <a href="mailto:julie.kemp@mariecurie.org.uk">julie.kemp@mariecurie.org.uk</a></p>

	Presentation is attached with these notes
4.	<p><b>Smart Parking Presentation by Scott Gow (Clearview Intelligence)</b> What is it and how can it contribute to the creation of efficient, effective, integrated, multi modal journey planning?</p> <p>Presentation attached</p>
5.	<p><b>TPT online portal update Presentation by Iain Worrall (TPT)</b> Presentations and workshops are currently being held throughout the UK; so far all feedback has been positive. There will be up coming online training also available to any who are unable to make the workshops.</p>
6.	<p><b>Child Rescue Alert: Eyes and ears on the Street Presentation by Steve Parish &amp; Paul Abbot (NSL)</b> Steve and Paul discussed how NSL have linked up with Child Rescue Alert.</p> <p>Child Rescue Alert is the responsibility of CEOP, a command of the National Crime Agency (NCA). It is managed in partnership with the charity Missing People.</p> <p>A Child Rescue Alert is activated when a child is known to have been abducted or their life is believed to be at immediate risk.</p> <p>Child Rescue Alert is only as effective as the number of people registered. When a child goes missing it's vital that as many people as possible are on the lookout, reporting sightings and helping to get them found safely as quickly as possible. All that is needed is for the public to register to receive the free alerts via email or text message. It's a moment's micro-volunteering that could save a child's life.</p> <p>Staff at NSL are being encouraged to register for Child Rescue Alerts with their phone number or email address. Many NSL staff are uniquely placed to really help when the crisis of a high-risk missing child, or even an abduction, occurs. By keeping an eye out in their area and reporting any sightings, they might be able to save a child's life.</p> <p>There is an app available to download, please head to the website for more information. <a href="https://www.childrescuealert.org.uk/">https://www.childrescuealert.org.uk/</a></p> <p>It was suggested that the BPA should be promoting this initiative to members on a national basis and asking public and private sector members to encourage their staff to sign up to receive alerts. AT confirmed that NSL are presenting to a couple of other regions in the next couple of weeks and that she will also take wider promotion forward with relevant colleagues.</p>
7.	<p><b>Key Things</b> Attendees were asked what they consider to be the most important issues facing them or public and private parking in general over the coming year.</p> <ul style="list-style-type: none"> <li>• ANPR restrictions with council land means Local Authorities are being put at a disadvantage and left behind with technology.</li> <li>• POPLA website is not currently user friendly, very difficult to upload documents</li> <li>• The process for publishing TRO's is too arduous and costly</li> <li>• Cashless Parking – could councils move to completely cash free systems, what are the implications? The issue of restriction on ANPR was raised again as this could hinder moves towards cashless if this technology cannot be used freely.</li> <li>• The Protection of Freedoms Act is not fit for purpose as a piece of legislation for parking as that is never what it was specifically intended to do. It needs reviewing in line with DCLG's private parking reform.</li> </ul>
<b>AOB</b>	<p>Letter has been received from the Traffic Enforcement Centre (TEC), a questionnaire will be emailed around to local authorities and hope to have them attend future events to better answer any operational questions you may have.</p> <p>Steven Garratt suggested the idea of TEC, DVLA, TPT be invited to Parkex. This was discussed as well as seminars being held at Parkex and also whether a meeting of LASIG could be incorporated into the event.</p>

	<b>Meeting closed.</b> DONM – TBC - Venue likely to be Keynsham, nr Bath.