



**Notes of the South East Regional Group Meeting
Held on: 20 October 2016**

At: Maidstone Town Hall, Town Hall Middle Row, Maidstone ME14 1TF

| | |
|----|--|
| 1. | <p>Welcome, apologies and Notes of Previous Meeting</p> <p>Signed in Attendees: Bob Spicer (Phoenix Commercial Collections), Joanna Audley-Charles (BPA), Lewis Boudville (Dartford Borough Council), Stephen Brown (Equita), Hannah Butler (Commend UK), Martin Channing (Scheidt & Bachmann UK Ltd), Lorna Day (Kent County Council), Martin de Heaver (Kings College London), Chris Hennebry (StarTraQ Limited), Gary Lapslie (Commend Ltd), Amy Reed (Cale BrillParc Limited), Mike Simpson (Liberty Printers), Ian Baruch (Gravesham Borough Council), Dave Raven (London Borough of Bromley & Bexley), Chris Valentine (Bridge Property Asset Management), Andy Bracey (Tonbridge & Malling Borough Council), Robin Chantrill-Smith (Thanet District Council), Fay Wilson (Swale Borough Council)</p> |
| 2. | <p>Welcome from the BPA President</p> <p>Steve Brown introduced himself; he has been attending regional meetings to get feedback on the main issues facing the parking industry. Steve will be taking these to Patrick Troy (CEO), they are the following;</p> <ul style="list-style-type: none">• DVLA and inaccuracies for the data, not enough progress is being made and wants to start gathering examples of issues that are being faced.• MOJ; witness statements, methods used to stall payments• DCLG statement update is likely to be in Spring. <p>Members were encouraged to write directly and in confidence to Steve about any membership or other matters of concern to president@britishparking.co.uk</p> |
| 3. | <p>BPA Updates</p> <p>Following an organisational restructure, the BPA team will be focusing on innovation and continuous improvement. This will include the introduction of dedicated account managers for each of the BPA membership groups, details of which will be circulated shortly.</p> <ul style="list-style-type: none">• POPLA appeals are currently averaging 35/65 in favour of the motorist• A list of the consultations the BPA has submitted can be found here: http://www.britishparking.co.uk/Consultations• Parkex/Traffex is April 4-6 2017 at the NEC• The BPA wants to hear from you on how membership services can be developed and improved to serve you better membership@britishparking.co.uk <p>A copy of the full update presentation is attached with these notes.</p> |
| 4. | <p>Smart Technology for Civil Enforcement by Chris Hennebry (StarTraQ)</p> <p>Chris introduced StarTraQ who provide the police, county councils and other enforcement authorities with software solutions for traffic violation processing. Chris then discussed the DOME (Dynamic Offence Management and Enforcement) back office system which handles offences captured at any location either by camera or by an officer, such as traffic offences, overstay parking, congestion charge or bus lane contravention.</p> <p>This presentation is available on http://britishparking.co.uk/Meeting-Notes</p> |
| 5. | <p>Winter is coming – presentation by Graeme Middleton (Cemplas)</p> <p>Graeme presented on behalf of the BPA's Structures and Asset Management college and discussed the</p> |

| | |
|------------|---|
| | <p>importance of maintaining car park structures and surfaces, particularly during the winter months and highlighted the implications of not having a proper life care plan in place.</p> <p>This presentation is available on http://britishparking.co.uk/Meeting-Notes</p> |
| 6. | <p>The future of Parking – Group Discussion</p> <p>The matter of digital technology was discussed in relation to its use by LA's. LA's currently face a lot of restrictions when it comes to digital technology and remain unconvinced of the benefits. The majority would prefer new technology to be proven first before it is adopted.</p> |
| 7. | <p>PhD Research Project overview by Martin de Heaver (Kings College London)</p> <p>Martin introduced members to the topic of his PhD research entitled "Driving and parking in cities and the impact of technology mediated mobility".</p> <p>This presentation is available on http://britishparking.co.uk/Meeting-Notes</p> |
| 8. | <p>Discussion on South Regional Group Meetings – What would you like to see included in future meetings?</p> <ul style="list-style-type: none"> • Guest speakers. Ken Hughes from the annual conference was very engaging, so some more like this would be appreciated. • BPA hope to be able to attend parking managers meetings in the future • Best practice, practical ideas and solutions to help Parking Managers solve problems. Examples provided included procurement, pay-by-phone, card payments and other equipment and machinery. There is also a clear skills gap around the subject of finance • Would like more case studies • Parking managers lack TPT support and would like a model to follow for their paperwork. This could be in the form of a workshop • Can TPT be made clearer and any changes communicated in a timely manner • Consider asking someone from JMW Law Line to present |
| AOB | N/A |
| | Meeting closed |