



**Notes of the North East Group Meeting
Held on: 28 November 2016
At: Durham County Council, County Hall, Durham, DH1 5 UQ**

1.	<p>Welcome, introductions, apologies and notes of previous meeting</p> <ul style="list-style-type: none">• Dave Lewin introduced the meeting and attendees introduced themselves• Steve Brown (BPA President) was not able to notify the group on the day that he was unable to attend due to illness but has extended his apologies.• No matters were raised from last meeting <p>Signed in attendees: Nicola Ayre (Stockton-on-Tees Borough Council), Anthony Wilton, (Stockton-on-Tees Borough Council), Jonny Cross (Triflex), Amanda Dowell (Sunderland City Council), Scott Gow (Clearview Intelligence), Dave Lewin (Durham County Council), Ian Hoult (Durham County Council), Greg Mardue (Newcastle City Council), Robert Neil (Bristow & Sutor), Natalia Sliverstone (Pod-Point), Scott Wallace (NSL), Howard Burns (Middlesbrough Council), Sara Harrington (Middlesbrough Council), Phil Taylor (BPA), Fiona South (BPA)</p>
2.	<p>BPA updates and charity matters</p> <p>Following an organisational restructure, the BPA team will be focusing on innovation and continuous improvement. This will include the introduction of dedicated account managers for each of the BPA membership groups, details of which will be circulated shortly.</p> <ul style="list-style-type: none">• All members, both public and private sector, are entitled to 30 minutes free legal advice. Contact bpa@jmw.co.uk for more information• POPLA appeals are currently averaging 35/65 in favour of the motorist• A list of the consultations the BPA has submitted can be found here: http://www.britishparking.co.uk/Consultations• The “Parking Bulletin” focused on a PCN pilot scheme taking place in Royal Borough of Windsor and Maidenhead. They are providing a 25% discount to motorists who lose their appeal at the Traffic Penalty Tribunal (TPT) stage of the PCN process. The scheme will be reviewed in January 2017• The BPA wants to hear from you on how membership services can be developed and improved to serve you better membership@britishparking.co.uk• The BPA’s corporate charity is Marie Curie and we are keen to support fundraising activities across all regions. <p>If you have any questions following the BPA update or related to the BPA events offering, please email Rebecca Harper – Membership and Events Officer: rebecca.h@britishparking.co.uk</p> <p>A copy of the full update presentation is attached with these notes.</p>
3.	<p>Electric and ultra low emission vehicles – the UK EV market and planning for the provision of charging points by Natalia Silverstone (Pod-Point)</p> <p>The electric vehicle market has grown at an exponential rate of 50% each year. It is predicted that 6% of all cars in the UK will be electric by 2020. Implementation of the charging infrastructure required to support these vehicles is where Pod-Point comes in.</p> <p>The benefits of providing EV charging include:</p> <ul style="list-style-type: none">• Enabling the take up of electric vehicles – drivers of electric vehicles tend to be loyal customers. If they know you offer a charge point they will keep coming back• Improve your service – brand awareness opportunity at various consumer touch points linking the charge station itself and the app based booking system.• Create a new revenue stream – Place a tariff on your charge points• Improve sustainability – contributing to lower emissions

	<p>There are two charging options:</p> <ol style="list-style-type: none"> 1. Fast charging – 30 miles/hour of charge. Easy to build up a network of chargers 2. Rapid charging – designed for fleets or motorway stops. More expensive to install <p>It's important to think about who you would be providing these charge points for – fleets, staff or the public as this may impact on whether a charge is offered for free or on a PAYG (pay as you go) tariff rate.</p> <p>It is recommended to start with a couple of charging points, monitor the demand and then increase accordingly. A MIS (management information system) allows you to stay in control of your charging network and monitor demand and other analytics.</p> <p>For further information, please contact Natalia on: natalia.silverstone@pod-point.com</p> <p>Presentation is attached with these notes</p>
4.	<p>NSL child rescue alert initiative by Scott Wallace (NSL)</p> <p>Scott discussed how NSL have linked up with Child Rescue Alert.</p> <p>Child Rescue Alert is the responsibility of CEOP, a command of the National Crime Agency (NCA). It is managed in partnership with the charity Missing People. An alert is activated when a child is known to have been abducted or if their life is believed to be at immediate risk.</p> <p>Child Rescue Alert is only as effective as the number of people registered. When a child goes missing it is vital that as many people as possible are on the look out, and Civil Enforcement Officers can play an important role in ensuring that they are found as quickly as possible. Staff at NSL are being encouraged to register and the public can also register to receive free alerts via email or text message. It's a moments micro-volunteering that could save a child's life.</p> <p>There is an app available to download, please head to the website for more information. https://www.childrescuealert.org.uk/</p> <p>The full presentation is attached with these notes.</p>
5.	<p>Winter is coming – presentation delivered by Jonny Cross (Triflex)</p> <p>Jonny presented on behalf of the BPA's Structures and Asset Management special interest group and discussed the importance of maintaining car park structures and surfaces, particularly during the winter months and also highlighted the implications of not having a proper life car plan in place.</p> <p>The full presentation is attached with these notes or if you wish to speak with a member of the SAM group please find details on the BPA website here.</p>
6.	<p>Smart Parking – what is it and how can it contribute to the creation of efficient, effective, integrated multi modal journey planning by Scott Gow (Clearview Intelligence)</p> <p>Scott discussed how technology can support effective car park management through:</p> <ul style="list-style-type: none"> - Integrated, innovative solutions - Combining technologies for increased accuracy - Providing a holistic overview of the asset e.g. city/town, street, car park, space, heat mapping <p>Some of the latest developments include:</p> <ul style="list-style-type: none"> - Real time availability enabling advance booking, connected car/pay and dynamic guidance to available spaces based on customer preference - Dynamic pricing based on utilisation
7.	<p>Sharing successes and challenges of 2016 and what is in store for 2017</p>

	<p>Attendees were asked to share successes, challenges and achievements from 2016 and discuss the key issues and priorities for public and private parking in the year ahead. Some topics discussed were:</p> <ul style="list-style-type: none"> - Lack of support for maintenance of EV charging points has been challenging for some councils in the North East - Some local authority members were pleased to have been able to successfully manage parking services despite the pressure of budget cuts - For 2017 many local authorities hope to focus on going digital and working towards offering cashless payment solutions - A key challenge for 2017 will be to review maximum stay length for parking to keep up with evolving city centres - Both private and public sector members felt that utilising data and digital technology to provide better services should be a key focus for the parking sector moving forward
AOB	<p>A question was raised during the meeting regarding the legislation around the division of responsibilities of environmental wardens and civil enforcement officers. Here is an update:</p> <p>This issue has been discussed by MPs but has not progressed as yet. There is a section in the Traffic Management Act Statutory Guidance which is valid here:</p> <p>“Dual Function Civil Enforcement Officers 7.9.</p> <p>The relevant legislation (i.e. Section 76, Traffic Management Act 2004 and Section 63A, Road Traffic Regulation Act 1984) does not expressly prohibit civil enforcement officers and parking attendants respectively from carrying out functions other than those which are related to traffic management. As such, local authorities wishing to appoint officers to carry out traffic management duties in addition to, for example, environmental enforcement duties, must ensure that neither of their responsibilities are compromised as a result of the integration of duties. Income from penalties issued under each regime should be kept separate”.</p> <p><i>If any BPA members wish to connect with other BPA members to discuss how they are managing this or any other parking related issue please contact consultations@britishparking.co.uk</i></p>
	<p>Meeting closed. Next meeting TBC.</p>