



BPA AOS Conference 2018
Wednesday 28 February
Aston Villa Football Club, Villa Park,
Birmingham, B6 6HE



Debt Recovery Plus Ltd



BPA AOS Conference 2018	
Programme for the day	
09:30	Exhibition opens, tea & coffee available
10:30	<u>Opening Plenary Session</u> <ul style="list-style-type: none">• Welcome address – <i>Peter Lowe, BPA President</i>• A word from our sponsor – <i>Gary Brierley, CEO, Debt Recovery Plus</i> Debt Recovery Plus was established in 2009 and is one of the leading providers of debt recovery services in the country. It operates a UK-wide network from its head office in Manchester and employs more than 70 full-time professional collection agents, certificated enforcement officers and investigators, who are trained to the highest standards. Gary Brierley, CEO is here to give us an introduction to the company.• Your BPA AOS Membership – <i>Steve Clark, Head of Business Operations, BPA</i> Steve will provide an update on all things AOS and will also ensure you are making the most of all the services and benefits available to you as a BPA AOS member.
11:00	POPLA update – <i>Greg Byron, Sector Expert, CNPP (Consumer, Networks, POPLA, and Professional Services) and Gemma Dorans, Customer Service Manager, BPA</i> This will be a general update about POPLA focusing on current figures and the portal upgrade. Other topics covered will include: <ul style="list-style-type: none">• Appeal Numbers over the last year• Withdrawal numbers over the last year• Loss of ISPA and how this impacted POPLA• Byelaws• Mitigating Circumstances• Data Protection/GDPR and how POPLA is looking at it• Forseti/new system update
11:30	Tea/Coffee and exhibition viewing time

12:00 Private Members Bill

This session will follow the second reading of the Private Members Bill for Private Parking which takes place on 2 February 2018. This session will allow us to explore and discuss the issues raised, with the help of our panellists.

Panellists:

Grahame Rose, Director of Development, CP Plus
Derek Millard-Smith, Partner, JMW
Kelvin Reynolds, Director of Corporate and Public Affairs, BPA
Mark Anfield, Business Operations Director, Parking Eye

13:15 Lunch & Networking

14:00 General Data Protection Regulations (GDPR) – *Derek Millard-Smith, Partner, JMW*

Data protection legislation is changing, and we want to make sure you are ready for the new regulations.

As an organisation, you will need to demonstrate that good data protection is a cornerstone of your business policy and practices. This will ensure you don't leave yourself open to enforcement action. Get data protection right, and you can see a real business benefit.

This session will conclude with a Q&A

15:00 Inspirational Speaker – *Rory Mackenzie*

Rory is a South African born former Army medic who lost a leg in Iraq. Following 2 years rehabilitation he has taken up ski-ing and rowed the Atlantic for charity with a team of Amputees. Rory also took part in the closing ceremony of the London Paralympics, flag bearing for Help for Heroes. He is truly inspirational with a wicked sense of humour!

15:45 Any questions

Closing address – *Andrew Pester, Chief Executive, BPA*

16:00 Event close/exhibition break down

The BPA AOS Conference 2018 is sponsored by:

