

Fairer for everyone

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We want to ensure that parking concessions for people with mobility difficulties are properly managed to ensure those not entitled are stopped from taking advantage of them. We will encourage more widespread and effective enforcement by local enforcement teams.

We would like to see disabled parking provision, its management and enforcement, consistent in both countries.

No one should be able to avoid legitimate enforcement action by driving unregistered or untraceable vehicles

We want to see better enforcement of non-compliance with vehicle and driver registration laws, improvements in the accuracy of vehicle and keeper registers and access to EU keeper databases.

We would like to see better co-operation between all public agencies involved in parking in the Republic of Ireland and Northern Ireland for the sharing of information and for them to ensure compliance by motorists from each country with the applicable vehicle licensing and registration regulations.

We would like improved co-ordination between government departments and agencies; currently The Department of Transport and The Department of Environment in the Republic of Ireland, The Department for Regional Development and The Department of Justice in Northern Ireland and the various state agencies and non-governmental organisations with associated roles and responsibilities.

We want to see better collaboration with related sectors such as retail organisations, the healthcare sector and academic institutions regarding the requirement for parking controls and charges.

Better regulation for everyone

We want to further establish and promote the Irish Parking Association as the representative for the parking profession in the Republic of Ireland and the BPA as the representative for Northern Ireland. We aim to be consulted and actively involved in all legislative and regulatory changes that may have an impact on the parking industry.

We will work together for better regulation of the parking profession in Northern Ireland and the Republic of Ireland.



About The British Parking Association

The British Parking Association (BPA) is the largest professional association in Europe, representing organisations in the parking and traffic management sector. These organisations are many and varied and include manufacturers, car park operators, local authorities, health authorities, universities and higher education facilities, airports, railway stations, shopping centres, theme parks, construction companies, learning providers and consultants.

Currently we have over 720 members, equally split between the public and private sectors.

As the recognised authority within the parking profession, the BPA represents, promotes and influences the best interests of the parking and traffic management sectors throughout the UK and Europe. As well as this work, the BPA provides its members with a range of benefits aimed at helping the professional in their day to day work.

The BPA also manages initiatives for the sector including the Safer Parking Scheme (on behalf of the Associations of Chief Police Officers), the Approved Operator Scheme (for those managing and enforcing parking on private, unregulated land) and the Parking Forum.



About The Irish Parking Association

The Irish Parking Association was established in 1995 and is comprised of the major parking operators, equipment suppliers and other key stakeholders in the car park sector. The association seeks to develop best practice and acts as a point of contact for those interested in the parking sector in Ireland. Through our regular meetings, publications, exhibitions and seminars, we disseminate information on the trends within the sector and we are developing best practice models for the various aspects of car parking. We are full members of the European Parking Association, and are proud to be hosting the 16th biennial European Parking Congress in Ireland in 2013.



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A SHARED PARKING PLAN FOR THE ISLAND OF IRELAND 2013-14

Raising standards for everyone

Supporting growth for everyone

Fairer for everyone

Better regulation for everyone



Foreword

The Parking Plan for the island of Ireland has been produced in collaboration between the Irish Parking Association and the British Parking Association.

We share common goals and objectives and we believe in raising standards in the parking profession, enabling our members to provide better services for the motorist. Promoting innovation, technology and sustainability will develop, challenge and move our sector forward. By **putting the customer at the heart of our thinking**, we will **deliver better value to our members** and work closely with **stakeholders, members and national governments** to achieve our vision of excellence in parking for all. **Making parking a recognised profession** is fundamental to these aims.

We have agreed to work together and we are delighted to present this annual Plan for Parking 2013-14, setting out what we think we must do together to achieve success for the parking profession. The issues in this document are by no means exhaustive and we continue to develop our Parking Plan each year as our profession matures. By continuing to work in a consultative and constructive manner, we aim to achieve the best outcome for the motorist and the wider parking profession.

This Parking Plan is our joint vision for the island of Ireland and any reference in this document to 'we' means the Irish Parking Association and the British Parking Association working together to deliver excellence in parking for all.



Helen Crozier
President BPA



Keith Gavin
Chairman IPA

Raising standards for everyone

Everyone should benefit from good parking management

We want to ensure that those delivering parking services to customers do so professionally and to a high standard. To achieve this we will work with consumer groups and motoring organisations so that our members can enhance their understanding of competing customer needs.

We will develop new charters for specialist areas, such as Healthcare, Higher Education and others that will enable IPA and BPA members to achieve a high standard of professionalism that is recognised by their customers.



Everyone should have the right of appeal against parking enforcement

We want to ensure that all motorists who park on public or private land and where enforcement action is taken against them to have access to an independent means of redress.

We want to see legislation in the Republic of Ireland and Northern Ireland to introduce universal keeper liability for parking charges, and we want to make membership of an Accredited Trade Association (ATA) compulsory for all parking operators that undertake enforcement on private land.

We believe that those who undertake parking enforcement on private land should be required to be a member of an ATA and therefore subscribe to an Independent Appeals Service. They should also adhere to our respective Codes of Practice for the management and enforcement of parking on private land and unregulated car parks. This means the IPA Code of Practice if operating in Ireland and the BPA Code of Practice for the Approved Operator Scheme if operating in Northern Ireland.

Everyone who undertakes parking enforcement should be appropriately qualified and properly regulated

We intend to promote better professional standards and practices amongst industry members through education, information sharing and networking, with an emphasis on producing higher levels of customer service to motorists and the general public.

We would like to see the introduction and encouragement of improved learning and development of people employed in the parking sector.

Supporting growth for everyone

Every car park should be properly serviced and maintained

We want to see a greater emphasis on the need to ensure that all our parking structures are properly inspected and maintained. Proper servicing and maintenance should be seen as a priority cost of the operation and not a call on so-called 'surplus' funds generated at the car park.

We encourage a Life-Care Plan of maintenance to safeguard car parks as they age. Defects and repairs should be carried out in a timely manner and prolong the life of the facility. Premature closures have a detrimental effect on a community and this is something we aim to avoid.

Every car park should be a safer car park

We want all car parks to be safer car parks and to see wider public awareness of the benefits of schemes such as Park Mark®, the UK police approved Safer Parking Scheme, designed to reduce crime and the fear of crime in car parks.

We want our governments, police organisations and other agencies with a remit for 'regeneration' or 'safer communities' to become more proactive in promoting the benefits of the Safer Parking Scheme* in Northern Ireland. We would like the Park Mark® award to be a requirement of all new car parks and included in the planning process.

*The Safer Parking Scheme (Park Mark® as it is known to the public) is not only proven to reduce crime in car parks but it also reduces the fear of crime. It can be a major contributor to town centre regeneration and safer neighbourhoods and



better promotion and public awareness will increase its popularity.

We believe that schemes which promote safer parking are good and would like to see one developed in the Republic of Ireland and will work with appropriate agencies to enable this.

We shall also promote the European Standard Parking Award (ESPA), an award for outstanding car park design. This is an assessment of the layout and arrangement of the parking spaces; the gradient of any slopes, ramps, overall build quality, payment systems, equipment and signage. In essence it is an architectural award for creatively designed car parks that also take into account comfort and ease of use.